

**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)

Ref: GRF/Burla/Div/DED/ (Final Order)/ 24 (4)

Date: 30/01/25

Present:

Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri S.Tripathy Member(Finance)

1	Case No.	BRL/20/2025			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Maguni Naik C/O-Jenamani Naik At-Bijaynagar, Po-Bijaynagar Dist-Deogarh-768108	4141-1117-0023	9178641086	
3	Respondent/s	S.D.O (Elect),Deogarh	Division D.E.D, TPWODL, Deogarh		
4	Date of Application	16.01.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
15. Others (Specify) -X					
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard* of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of , Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	16.01.2025			
9	Date of Order	30/01/25			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			



Appeared

For the Complainant- Maguni Naik
Represented by Jenamani Naik

For the Respondent - SDO(Electrical),Deogarh, TPWODL.

GRF Case No- BRL/20/2025

Maguni Naik
C/O- Jenamani Naik
At-Bijaynagar, Po-Bijaynagar,
Dist-Deogarh
Consumer No-4141-1117-0023

VRS

SDO(Electrical), Deogarh, TPWODL.

COMPLAINANT

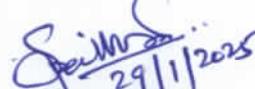
OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.


B. Mahapatra 30.1.25.
(Co-Opted Member)
Co-opted Member


(S. Tripathy) 29/1/2025
Member (Finance)
Member


A.K. Satapathy
(President)
President

Grievance Redressal Forum
TPWODL, Burla - 768017

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- Copy to:-
1. Maguni Naik, C/O-Jenamani Naik, At-Bijaynagar, Po-Bijaynagar, Ps-Reamal, Dist-Deogarh.
 2. Sub-Divisional Officer (Elect.) Deogarh, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
 3. Executive Engineer (Elect.), DED, TPWODL, Deogarh
 4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) or Odisha Electricity Regulatory Commission At-Plot No-4 Chunokoli, Sailashree Vihar, Bhubneswar-751021 within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".)

Complaint No. 01 No.....
Dt.....
TPWODL, Burla Consumer No. 4141-1117-0023

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Jenamani Naik
S/o. Maguni Naik (Cons) Contact No. 9178641086
AT- B. Jaynagar, PO. B. Jaynagar, PS/Dist. Deogarh. 768108

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

S.D.O. TPWODL, Deogarh

BEL/21/25
2

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ସିଏମ୍‌ସି ଏସ୍‌ଆର୍‌ଏ ଉପରେ ଦୁଇ ବର୍ଷ ହିଁ ଚଳୁ ଥିବା ବ୍ୟତୀତ କୌଣସି କାର୍ଯ୍ୟକ୍ରମ ନାହିଁ ।

(4) Relief sought.

(5) Any interim relief sought, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court; Consumer Forum, any other Court or Forum if so, please give details.

(7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) ComplaintNo. allotted by the office of ESO/SDO/EE, if any.

Place: - Deogarh
Date: - 16-01-2025

Jenamani Naik
Signature of the Applicant

* Please add additional sheets if necessary

1.5 kW, Dom, → Jenamani Nalk, s/o. Magene Nalk.
D.O.P.S - 01-01-1990.

Submission by opposite party:-

Observation:-

There has been a revision bill from

March 2001 to Dec 2022. due to accumulated
arrears that period where in it is
found that debited Rs 94229 and Credited 155265
with a net benefit of (155265 - 94229)
for which benefit has been credited to the
Consumer.

It is also seen that previously during
the period of revision 2001 to 2022 the
consumption was 100 units approximately and after
the installation of new meter i.e. 1/24,
where in the six monthly consumption
comes to be 77 units/months.

It is also submitted by the petitioner
that during 2001 to 2022 ~~one~~ few members
of the family have left the home and
resided else where (1 brother & his family)
it is felt that there is no further scope
of revision and bill is correct. One

Order:-

The case bears no merit
So dismissed.

Possible outstanding - Rs 165530/- upto Nov. 2024
there is no further scope of revision. Presently the bill is
the complainant requests installation. Presently the bill is
discontinued. The outstanding is due to non-payment.

@ enquiry